# A Workhorse TPA

- + Claims Processing
- + Provider Network Management
- Pharmacy Benefit Management
- + Compliance & Regulatory Support
- Reporting & Analytics
- + Coordination of Benefits
- Unique Wellness Program
- + Customer Service

"I love the flexibility and customization Concierge provides, especially with MEC minimed plans! They have a heart for service and all our clients are very happy with them."

- Ken, Benefits Advisor



We're here to make benefits administration a breeze.

Get in touch today!



Delivered With a Heart for Service





# Benefit Plans Rooted in Flexibility, Affordability, and Excellent Service

#### **SELF-FUNDING**

Our self-funded benefit plans enable employers to efficiently manage and offer a top-notch service experience to their valuable employees, all while maintaining maximum control over costs.

### LEVEL-FUNDING

The level-funded option serves as a hybrid model that combines the flexibility of self-funded plans and the stability of fully insured plans. It's the best of both worlds.

## P<sup>3</sup> ADMINISTRATION

Our unique Per-Pay-Period Administration Program (P3) allows employers to offer benefits to their employees that reduce their total taxable income and increase take-home pay.

# MINIMAL ESSENTIAL COVERAGE (MEC)

Our Minimum Essential Coverage plans fulfill the mandates laid out by the Affordable Care Act. MEC plans are guaranteed to grant access to vital health benefits and preventative care services.

# **Our Values**

#### LIVE BY THE GOLDEN RULE

Do unto others as you would have them do unto you.

- Matthew 7:12

We treat others the way we want to be treated — with kindness, understanding, and **humility**.

#### **BE HUMBLE**

Because being humble helps us focus less on ourselves, and more on delivering for you.

#### **DELIVER RESPONSIVE SERVICE**

We serve you in the best way we know how! That means our timely, sincere approach to developing relationships extends to offering flexible services for employers and the employees they depend on.



## **PROVIDE CREATIVE EXCELLENCE**

We work to stay open-minded and willing to create new ways to solve problems and better serve our clients.

#### **EMPOWER OTHERS**

We understand the importance of empowering our partners and clients to confidently take control of their benefits. Empowering others starts internally, and our team embodies that through taking ownership of issues and finding solutions.

#### **HAVE FUN**

Life is meant to be lived with joy! Our team works to create better benefit solutions with a smile on our faces, and we hope to see a bright smile back from you, too.